
PATTERSON VULNERABILITY STATEMENT

Apache Log4j Vulnerability

December 15, 2021

Patterson, along with other organizations, received reports of a global information security vulnerability that was found in the logging library Log4j called Log4Shell. The vulnerability is not unique to Patterson and poses a risk to many internet-enabled devices. This vulnerability, when exploited, may result in remote code execution that would allow attackers on the internet to target and control any applications running the vulnerable Log4j code.

Patterson's Information Security team immediately began an investigation to determine any potential impacts to our systems following its Information Security Incident Management process involving analysis, risk assessment and mitigation. Based on our investigation, we can confirm that this threat poses no immediate risk to our Patterson commercial systems used to deliver Dental, Orthodontic and Vet services to our customers. We have also performed analysis of our corporate infrastructure and software systems, and we can confirm our systems have not been compromised.

Patterson's Information Security team continually works to ensure the appropriate controls are in place across all platforms to protect our customers' information and assess any potential risks from malicious activity.